



Bluestone Design & Construction Limited
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QUALITY POLICY STATEMENT

Bluestone Design and Construction Ltd is committed to delivering high-quality construction services that consistently meet or exceed customer expectations. We aim to complete all projects safely, on time, within budget and to the required quality standards.

Our management team is committed to the continual improvement of our Quality Management System (QMS) and to enhancing customer satisfaction through effective planning, communication and performance monitoring.

To achieve this, Bluestone Design and Construction Ltd will –

- Identify and understand the needs and expectations of our customers, ensuring these requirements are consistently met to achieve high levels of customer satisfaction.
- Comply with all applicable legal, statutory, regulatory and contractual requirements relevant to our business activities.
- Promote a culture of quality throughout the organisation by communicating the importance of meeting customer requirements and maintaining compliance with the Quality Management System.
- Establish measurable quality objectives and regularly review the effectiveness and performance of the Quality Management System through scheduled management reviews.
- Provide the necessary resources, training, competence and support to enable our employees to deliver quality services effectively.
- Monitor, measure and continually improve our processes, services and overall quality performance to ensure the ongoing suitability, adequacy and effectiveness of the Quality Management System.

The structure and operation of our Quality Management System are defined within the Quality Manual and associated documented procedures.

Management is responsible for ensuring that this Quality Policy is communicated, understood, implemented and maintained throughout the organisation. All employees are expected to support this policy and contribute to the continual improvement of our quality performance.

This Quality Policy is reviewed annually to ensure it remains appropriate to the purpose and strategic direction of Bluestone Design and Construction Ltd.

Signature of Company Directors

Richard Lee Molyneux

Lloyd Robert Medforth

1 July 2026

