



**Bluestone Design & Construction Limited**  
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## **QUALITY POLICY STATEMENT**

Bluestone Design and Construction Ltd aims to provide defect free products / services to its customers on time and within budget.

Bluestone management is committed to and improving the Quality Management System and to enhance customer satisfaction.

The management has a continuing commitment to:-

- Ensure that customer's needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicate throughout the Company the importance of meeting customer needs and legal requirements.
- Communicate throughout the Company that all regulations specific to its business activities are complied with.
- Conduct management reviews by establishing the Quality Policy and its objectives and effectiveness and implementation of the Quality Management System.
- Ensuring the availability of resources to carry out quality a product / service.

The structure of the Quality Management System is defined in this Quality Manual.

Bluestone management will ensure all personnel understand the requirements of this Quality Policy and abide with the contents.

Bluestone management will constantly monitor its quality performance and implement improvements to ensure its continuing suitability.

Our Quality Policy Statement refers to ISO9001:2015

6 March 2020